

Factsheet 7 — Care in your own home

What support is available?

If you plan to continue living at home for as long as possible, and you are eligible for support, there is a range of support available, including:

- cleaning services
- personal assistance with hygiene & daily living
- washing and dressing, domestic chores
- shopping and laundry services
- social outings or day services, short breaks

The focus of this support is on supporting someone to live as independently as possible in their own home. We can conduct a care and support assessment of your eligible needs to identify your needs and create a care and support plan with you to ensure these needs are met.

Who provides homecare

Some of this support is available from the local authority, some from independent partners contracted by the local authority and some through direct payments (**See Factsheet 6**)

If we purchase care on your behalf, care is provided by our preferred providers. These can be found in the council's Care Directory (ask your social worker for a copy)

Can I view quality reports on a home care service?

Yes – all home care agencies and residential homes are registered by the Care Quality Commission and information can be found on their website (www.cqc.org.uk) which also contains reports on each individual agency.

Will I have to pay?

Home Care agencies, care homes and day centres charge for the care they provide. If services were identified in your care and support plan, following your assessment of care needs, your personal budget can be used to pay for the services you require

If home care services are commissioned on your behalf by the council, you **MAY** have to pay a contribution to these costs.

How can I access support in the community?

Following the assessment process, we will help organise your support. You should speak to your care management worker for more information.

For further information contact customer services:

Telephone: (01482) 393939

Email: customer.services@eastriding.gov.uk